

# QuadRemesher™ – How to manage your subscriptions

This document is for users who are using QuadRemesher under a **subscription license**.

**Managing subscriptions** means:

- Renewing a subscription (in case of Manual Renewal)
- Switching between Manual and Automatic Renewal
- Updating your credit card for the next renewal.

When you buy or have a subscription license, you can choose between

- **Manual Renewal**

At the end of each 3-months period, you will receive an email to inform you that your subscription will expire soon.

If you want to renew your subscription, you will have to connect on 2checkout web site and order a renewal manually. (or switch to automatic renewal)

If you do not renew your subscription, your license of QuadRemesher will stop working at the end of the 3 months period.

At the end of the subscription, you can wait for x months before renewing it.

Manual Renewal is a good choice if you want to alternate between periods when you need to use QuadRemesher and periods when you don't need it.

- **Automatic Renewal**

In automatic renewal mode, at the end of each 3 months periods, you will be charged automatically and your subscription will not expire because it will automatically be renewed.

You will receive an email to inform you that you will be charged.

Automatic Renewal is a good choice if you want to avoid your subscription to be interrupted or if you do want to have to renew it manually every 3 months.

You can choose Automatic or Manual Renewal

- During the initial purchase: in the 2<sup>nd</sup> page of the purchase process.  
By default, the Manual renewal is chosen.
- Or later in the 'manage subscription' page (see below)

**NB:**

**Don't buy multiple subscriptions for each 3 months periods.**

(ex: 1 license for January-February-March, then a new license for April-May-June).

This is much better to Renew your license because you will deal with a single license key. This will avoid you to have to do the activation process every 3 months.

## How to manage your license subscription:

Go to 2checkout web page : <https://secure.2co.com/myaccount/>

The first time, you have to create an account, then you just need to login.

**2checkout**

Language: ENGLISH

**Create New Account:**

Order no.:   
\* can be found in the order confirmation email

OR

Email address:   
\* used in the ordering process

**Already have an account?**

**Login with:**

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**What is 2CO myAccount?**

2CO myAccount is a secured customer service that centralizes all the shopping activity for the users who have purchased software or services from 2Checkout.

With myAccount you can:

- View order details and keep track of your online orders status
- Gain instant access to your online shopping history
- Re-download keys/codes\* and download invoices
- Manage your subscription payments
- Renew the subscription of the purchased software when it expires
- Find support contact details such as phone and email addresses of software publishers
- Download the installation files of the purchased software

Once logged, you can see all your products (subscriptions and perpetual licenses):

**2checkout**

Language: ENGLISH


**Orders Overview**

Your orders: 0 Unpaid, 0 Pending, 18 Finished.

Order details	Ordered products	Top Questions
Order #: <a href="#">12345678</a> Order date: 12-03-2020	1 x QuadRemesher for Maya (subscription) 1.0 <span>Finished</span> <input checked="" type="checkbox"/> <a href="#">Technical support...</a>   <a href="#">View order details</a>	<a href="#">How will the charge appear on my card statement?</a> <a href="#">Why do you ask for personal information?</a> <a href="#">How secure is an online transaction?</a>

In order to manage one of your subscription, click on **“View order details”**.  
(You probably have only one subscription)

Then you can see your subscription details:

 <a href="#">Print</a>	<b>Product/Service name</b>	<b>Unit price</b>	<b>Value</b>	<b>TAX/VAT</b>
	EXOSIDE <a href="#">Product history</a>	14,11 EUR	14,11 EUR	2,82 EUR
	1 x QuadRemesher for Maya (subscription) 1.0 Registration info: 1. QRMS-1234-5678-MAYA			
	<b>Billing details:</b> Payment method: Visa/MasterCard			

**Order status:**  
Finished

**Order date:**  
2020-03-12 10:22:42

**Total price:**  
16,93 EUR


**Refunds:**

Click on **“Product History”** and you will get some options to

- **Switch** between **Manual** and **Automatic** Renewal
- **Renew** a subscription (for Manual Renewal)
- Update your Credit Card informations.

## QuadRemesher for Maya (subscription) - Product history

1 x QuadRemesher for Maya (subscription) 1.0 (Ref Number: [XXXXXXXXXX](#) Test) [Renew now](#)

Activation date: <b>March 12, 2020</b> Expiration date: <b>June 12, 2020</b> Ordered from: EXOSIDE Website: <a href="http://www.exoside.com">www.exoside.com</a>	<b>Subscription status:</b> Active Auto-Renewal: <i>disabled</i>  Avoid service interruptions. <a href="#">Enable auto-renewal</a> Next billing amount: <b>14,11 EUR</b> (VAT/other taxes excluded) <a href="#">Update credit card info</a> <input checked="" type="checkbox"/> Notify me by email when the subscription is about to expire. <a href="#">Save</a>	<b>Support information</b> Email: <a href="mailto:support@exoside.com">support@exoside.com</a> URL: <a href="http://www.exoside.com">www.exoside.com</a>
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